

Privacy Policy

MOLECULAR DISCOVERY LTD

Our contact details

Molecular Discovery Ltd, trading as Molecular Discovery, is registered as a company in England and Wales: 1866803. Our registered office is located at: Kinetic Business Centre, Theobald Street, Elstree, Borehamwood, Hertfordshire WD6 4PJ, U.K.

We can be contacted at +442034114340 or via email at: gdpr@moldiscovery.com.

Website: www.moldiscovery.com

Policy Updated: April 6, 2023

The type of personal information we collect

We currently collect and process the following information for people who register for an account with us:

- Personal identifiers, contacts and characteristics (for example, name and email address)
- Corporate affiliation, site, and address

How we get the personal information and why we have it

Most of the personal information we process is provided to us directly by you for one of the following reasons:

- You have registered for an account and wish to license our software
- You have agreed to enter into a contract with us
- You have requested to receive our company newsletter

We use the information that you have given us in order to fulfil the contract, send you license keys, or optionally send you information via our newsletter.

We may share this information with third parties such as MailChimp to send you our newsletter, or Google to send you email.

We may also collect your IP address and use cookies unless you configure your web browser not to accept them. This website uses Google Analytics, a web analytics service provided by Google, Inc. ('Google'). Google Analytics uses 'cookies', which are text files placed on your computer, to help the website analyze how users use the website. The information generated by the cookie about your use of the website (including your IP address) will be transmitted to and stored by Google on servers in the United States. Google will use this information for the purpose of evaluating your use of the website, compiling reports on website activity for website operators and providing other services relating to website activity and internet usage. Google transfers this information to third parties where required to do so by law, or where such third parties process the information on Google's behalf. Google will not associate your IP address with any other data held by Google. If you refuse the use of cookies by selecting the appropriate settings on your browser you will not be able to use the full functionality of this website. By using this website, you consent to the processing of personal data about you by Google in the manner and for the purposes set out above. You can [opt-out of Google Analytics tracking](#) if you prefer.

Under the UK General Data Protection Regulation (UK GDPR), the lawful bases we rely on for processing this information are:

(a) Your consent. You are able to remove your consent at any time. You can do this by contacting gdpr@moldiscovery.com

(b) We have a contractual obligation.

How we store your personal information

Your information is securely stored.

We keep the account data you have registered with us for 10 years unless you request us to remove it before this time and any contract we have in place permits this. We will then dispose of your information by removing it from our systems.

Your data protection rights

Under data protection law, you have rights including:

- **Your right of access** - You have the right to ask us for copies of your personal information.
- **Your right to rectification** - You have the right to ask us to rectify personal information you think is inaccurate. You also have the right to ask us to complete information you think is incomplete.
- **Your right to erasure** - You have the right to ask us to erase your personal information in certain circumstances.
- **Your right to restriction of processing** - You have the right to ask us to restrict the processing of your personal information in certain circumstances.
- **Your right to object to processing** - You have the right to object to the processing of your personal information in certain circumstances.
- **Your right to data portability** - You have the right to ask that we transfer the personal information you gave us to another organisation, or to you, in certain circumstances.

You are not required to pay any charge for exercising your rights. If you make a request, we have one month to respond to you.

Please contact us at gdpr@moldiscovery.com if you wish to make a request.

How to complain

If you have any concerns about our use of your personal information, you can make a complaint to us at gdpr@moldiscovery.com.

You can also complain to the ICO if you are unhappy with how we have used your data, at their address: Information Commissioner's Office, Wycliffe House, Water Lane, Wilmslow, Cheshire, SK9 5AF; Helpline number: 0303 123 1113

ICO website: <https://www.ico.org.uk>